

PATRICIA HADDOCK WORKFORCE DEVELOPMENT PROGRAMS



Professionalism

- Effective Workplace Relationships
- Developing as a Professional
- Getting Results through Influence
- Time Management and Organization
- Working with Multi-Generations
- Project Management for Non-Project Managers



Writing

- Writing for the Workplace
- Editing and Proofreading
- Writing Reports
- Writing Effective Business Documents



Customer CARE

- Serving Multi-Generation Customers
- The CARE Approach to Customer Service



Leadership

- Building High-Performance Teams
- Developing the Right Mindset for Leadership
- Getting Results through Influence
- Leading Multi-Generation Teams
- Leading and Managing Change
- Mentoring and Coaching Younger Employees



Patricia Haddock

Patricia Haddock gives your employees the skills they need to help you meet your organizational goals and make greater contributions to your success. Her live, onsite training programs produce bottom-line, immediate results on the job by giving your employees best practices and state-of-the-art tools and techniques in a multi-disciplinary approach.



Programs

Programs are four-hours

Programs use lecture individual and group exercises, assessments, journaling, case studies, role playing, and other methodologies.

Programs can be partially or fully customized to meet your needs.

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